

Gloucestershire Constabulary Public Information Leaflet
(Notice sent from the Parish Council)

Gloucestershire Constabulary puts the public at the heart of everything we do. To make sure you get the best possible service from us, we have reviewed how we work, where we work and when we work. Following this review we have made some changes that we will start to bring in over the second half of 2015. We believe these changes will allow us to provide a quality service to everyone in Gloucestershire even though we receive less money to fund our service than before.

There will still be six policing areas in the county based around the City of Gloucester; the towns of Cheltenham, Tewkesbury and Stroud; the Forest of Dean and the Cotswolds.

Constables and Police Community Support Officers (PCSOs) will continue to work in each area but a key change will be that we will now police the county as 'one team'. This means we will deploy our officers and PCSOs at the times, and in the places, where they are needed most. We will make this assessment not just by responding to daily demand but also by assessing on a regular basis up-to-date intelligence to pinpoint where harm and vulnerability are greatest.

We have changed how we work so no matter where they are based our personnel will work in the same way and at the same time as in all parts of the county. These changes will make us more flexible and resilient, giving you a better service when your community needs us most.

We will keep open police stations in all six police areas from where we will deploy officers and PCSOs. You will be able to use these buildings to report a crime to us face-to-face. We know however that many people have busy lives and want to be able to contact us by phone and on the internet.

To help make things easier we have changed our website, completely redesigning it. You can now report a crime online; use the site to get practical advice on a range of issues and also use it to find out more about the police service in your part of Gloucestershire. Our web address is: www.gloucestershire.police.uk

We will be equipping our officers and PCSOs with new mobile phones so you can contact them directly when they are on the beat. The phones are so advanced they will allow our staff to complete most of their 'paperwork' online without having to return to a police station. This means you will see more officers and PCSOs using their mobile phones in public places.

Please feel free to approach them. You will know who they are because another change we have made (in common with many police forces in England) is to have an officer's or PCSO's name displayed on their uniform. And, to enhance our professional appearance even more, we have re-introduced the traditional white shirt and black tie for police officers that are not deployed on operational duties.

In addition to these changes you can, of course, still call us at anytime of the day or night on the 101 non-emergency telephone number or by dialling 999 if an immediate police presence is needed.