



**Project Title:**  
**Broadway, Leamington Road Flood**  
**Alleviation**



Dear customer:

## **We are starting some work that could affect you**

### **Why we are doing this work**

Severn Trent Water is about to start work on a project to improve our sewer network in Broadway. The existing combined sewers in Leamington Road are unable to cope during periods of heavy rainfall, resulting in internal flooding of some local properties.

### **What we are doing**

We need to replace a section of the existing sewer in Leamington Road with much larger pipes, to increase capacity within our sewer network and prevent flooding from the public sewer. We will need to divert our existing water main beforehand, to provide a clear route for the new sewers.



- **We plan to start water main diversion work on 15 September 2014**
- **Water main diversions are expected to last for 6 weeks**
- **This will be followed by sewer works starting in late October 2014**
- **We will need to close Leamington Road at this time**
- **Sewer work will last until March 2015**

### **How the work will affect you**

The water main diversions will be carried out using temporary traffic lights to maintain traffic flows on Leamington Road. When we start the sewer improvements a section of Leamington Road will be closed to through traffic. Our working area will occupy a short section of Leamington Road at any one time and access will be available to either end. When work is directly in front of your premises we may not be able to provide vehicular access at all times. During construction we will closely liaise with our customers with a view to addressing any concerns.

### **When we are doing this work**

The water main diversion will be carried out from 15 September by our contract partners **Laing O'Rourke**, who will contact you directly about their proposals. We intend to commence our sewer improvements in October 2014.

### **Who to contact about this work**

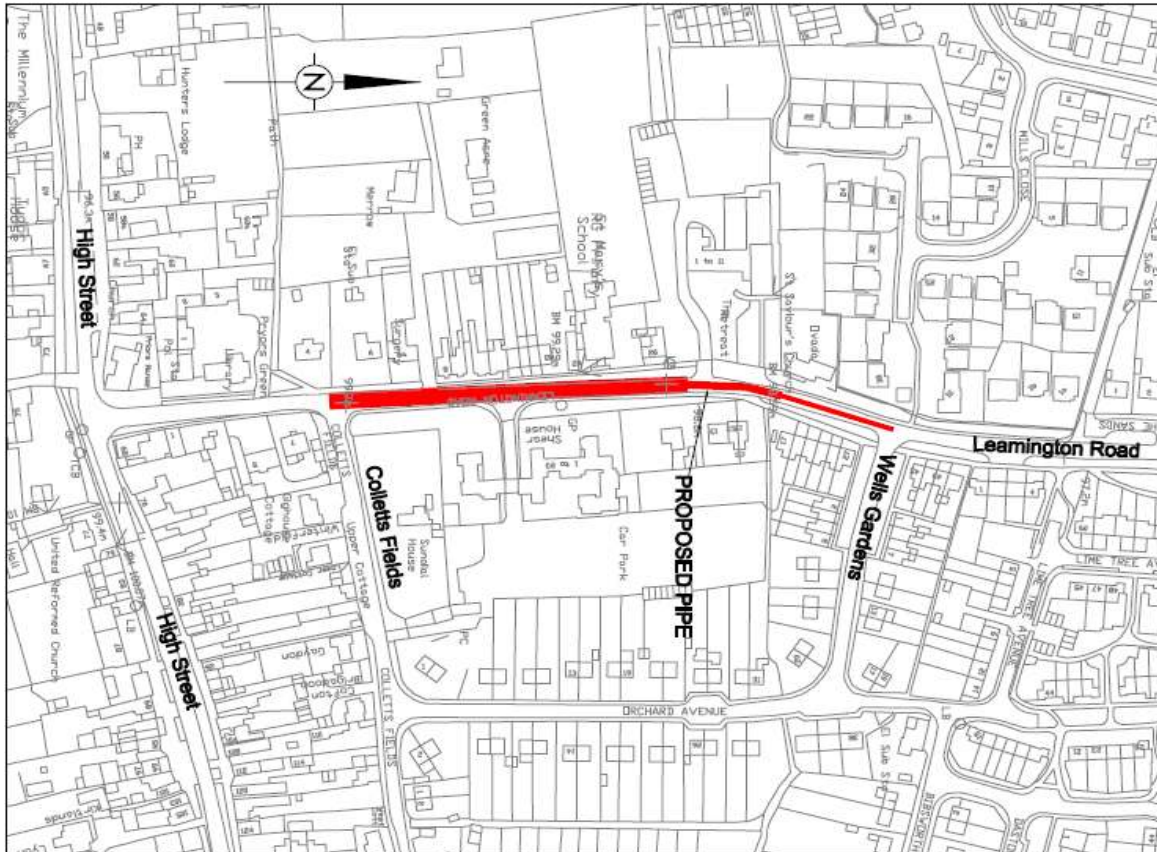
Our contract partners **NMCNomenca** will carry out the sewer works on our behalf. NMCNomenca and the Severn Trent Programme Engineer can be contacted during normal office hours using the details below:

Name	Company	Role	Contact No.
Chris Overton	NMCNomenca	Project Manager	07809 309362
Ian Jackson	NMCNomenca	Site Agent	07739 035220
Nagen Nagendran	Severn Trent Water	Senior Programme Engineer	07889 903280

You can contact the Customer Liaison Team on **Freephone 08081 688 140**

You can e-mail NMCNomenca at [contactus@nmcnomenca.co.uk](mailto:contactus@nmcnomenca.co.uk) quoting the project title

### Plan of proposed Works



Or alternatively, you can contact STW direct at our 24 hour customer operations service centre on **0800 783 4444**.

Yours faithfully,

*Nagen K Nagendran*

**Nagen Nagendran**

**STW Senior Programme Engineer**

**Thank you**

Thank you for your patience and understanding whilst we carry out this essential work to improve our sewer system in Leamington Road, Broadway.