



Dear customer,

## We are starting some work that may affect you

### Why we are doing this work

We are investing over £1million to improve our sewer network and sewage pumping station (SPS) in Willersey. The existing SPS is outdated and the sewers are unable to provide the capacity required at times of heavy rainfall, putting properties at risk of flooding from the public sewer.

### What we are doing

We are planning to construct a new pumping station in private land off Badsey Lane, with a pumped sewer in Badsey Lane and the B4632. Our work will also involve constructing new larger sewers in Badsey Lane and Collin Lane, and will require temporary highway closures of **Badsey Lane**, **Collin Lane** and the **B4632** as shown on the plan overleaf.



Outdated sewage pumping station

### Please Note:

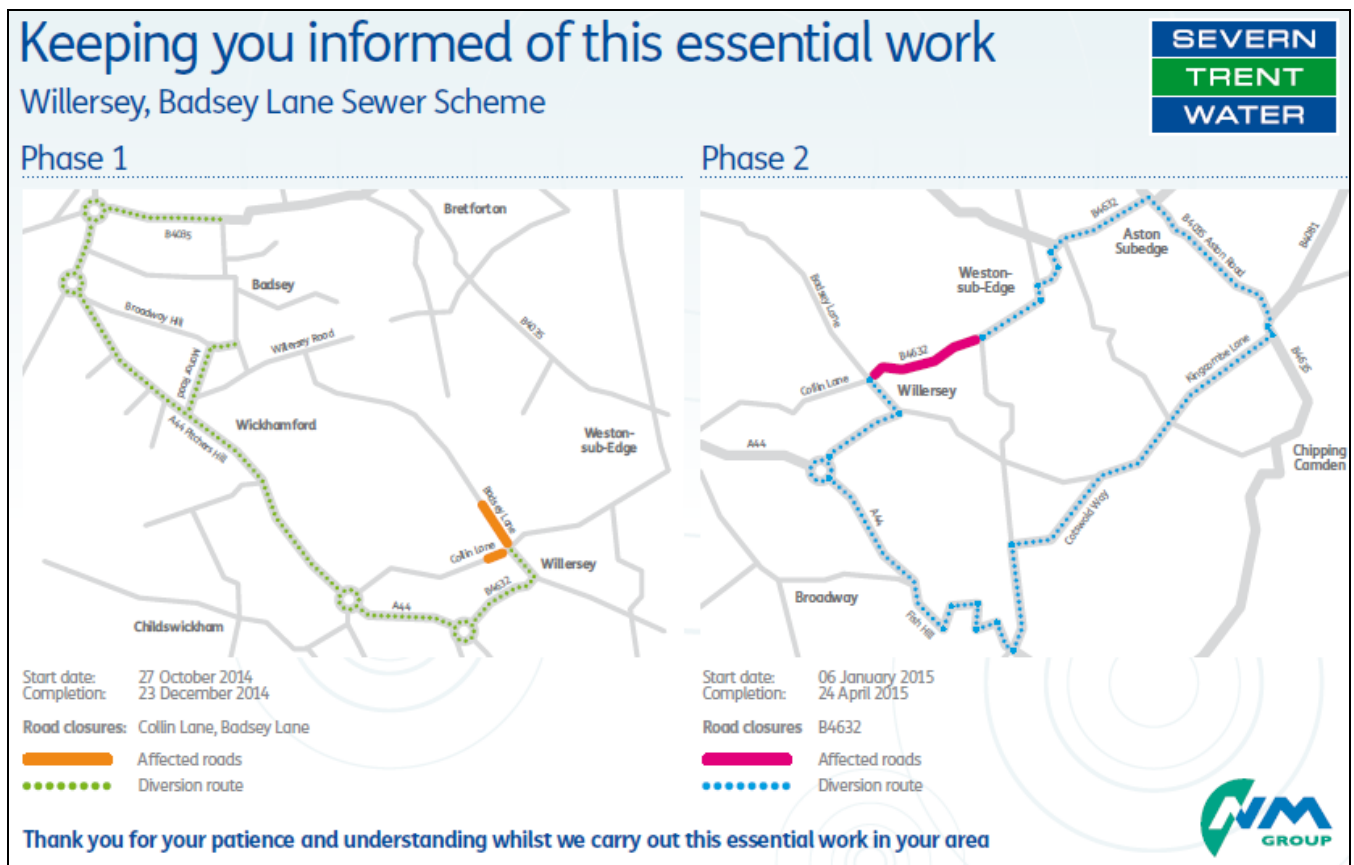
- We plan to start sewer work in your area on 27 October 2014 for up to 8 months
- The work will require road closures during this time
- Badsey Lane and Collin Lane will be closed from 27 October 2014 until 23 December 2014
- The B4632 will be closed from 06 January 2015 to 24 April 2015

### How we will keep disruption to a minimum

The sewer improvements we propose are extensive in nature, and may be disruptive. We have worked with our sewer contractor, **NMCNomenca**, to make sure that we minimise the impact of the work on residents in the area.

- Due to the size of our excavations, there will be a road closure on Badsey Lane. We will have traffic a diversion in place, but some larger vehicles coming to and from the Willersey Industrial Estate will not be able to use the traffic diversion due to a weight restriction on Willersey Road. We will be making special provision for these vehicles and will be allowing them through our working area.
- We will work with you to provide access for your vehicles wherever we can. If our working area is directly in front of your property we may not be able to maintain vehicular access for some of this time. Pedestrian access will be maintained at all times.
- Diversion routes will be clearly signed to help traffic movements through the area.
- We are working with Gloucestershire County Council, Worcestershire County Council, the emergency services and bus companies to make sure that traffic management plans are in place.

## Where the works are taking place



### Who I can contact about this work

Our sewer contractors NMCNomenca will carry out the work on our behalf. NMCNomenca and the Severn Trent programme engineer can be contacted during normal office hours on the numbers shown below.

Name	Company	Role	Contact No.
Chris Overton	NMCNomenca	Project Manager	07809 309 362
Craig Sharp	NMCNomenca	Site Agent	07715 080 246
Jennifer Parkinson	Severn Trent Water	Programme Engineer	07834 420 105

You can call the Customer Liaison team on **Freephone 08081 688 140**

Or e-mail us at: [contactus@nmcnomenca.co.uk](mailto:contactus@nmcnomenca.co.uk) quoting the project title

Yours sincerely,

**Jennifer Parkinson,  
Senior Programme Engineer,  
Severn Trent Water**



If you have any other issues regarding your sewerage system, you can contact us direct at our 24 hour customer operations service centre on **0800 783 4444**.

### Thank you

Thank you for your understanding and patience whilst we carry out this work to improve our sewer network in Willersey