



Willersey, Badsey Lane SPS and
replacement rising main



We posted this to you: 16 October 2014

Dear customer,

We are starting some work that may affect you

Why we are doing this work

We invited you to a public exhibition in advance of our work to improve our sewer network and sewage pumping station (SPS) in Willersey. The existing SPS is outdated and the sewers are unable to provide the capacity required at times of heavy rainfall, putting properties at risk of flooding from the public sewer.

What we are doing

We will be constructing a new pumping station in private land off Badsey Lane, with a pumped sewer in Badsey Lane and the B4632. Our work will also involve constructing new larger sewers in Badsey Lane and Collin Lane to increase the capacity of the sewer system. This work will require temporary highway closures of **Badsey Lane**, **Collin Lane** and the **B4632** as shown on the plan overleaf.

We have reviewed our construction programme and methods, and are confident of reducing the duration of these works. This has enabled us to revise our construction start date to 10 November 2014 and still complete the work as planned.

Please Note:

- We plan to start sewer work in your area on 10 November 2014 for up to 7 months
- The work will require road closures during this time, starting on 17 November 2014.
- We will contact you if your access may be affected by this work

How we will keep disruption to a minimum

The sewer improvements we propose are extensive in nature, and may be disruptive. We have worked with our sewer contractor, **NMCNomenca**, to make sure that we minimise the impact of the work on residents in the area.

- Due to the size of our excavations, there will be a road closure on **Badsey Lane** for some of this time. We will have traffic diversions in place, but some larger vehicles coming to and from the Willersey Industrial Estate will not be able to use this due to a weight restriction on Willersey Road. We will be making special provision for these vehicles by allowing them through our working area.
- We will work with you to provide access for your vehicles wherever we can. If our working area is directly in front of your property we may not be able to maintain vehicular access for some of this time. Pedestrian access will be maintained at all times.

- Diversion routes will be clearly signed to help traffic movements through the area.
- We are working with Gloucestershire County Council, Worcestershire County Council, the emergency services and bus companies to make sure that traffic management plans are in place.

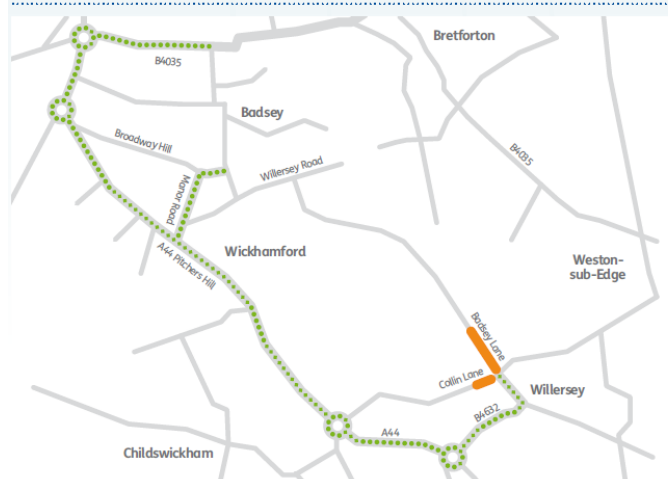
Where the works are taking place

Keeping you informed of this essential work

Willersey, Badsey Lane Sewer Scheme

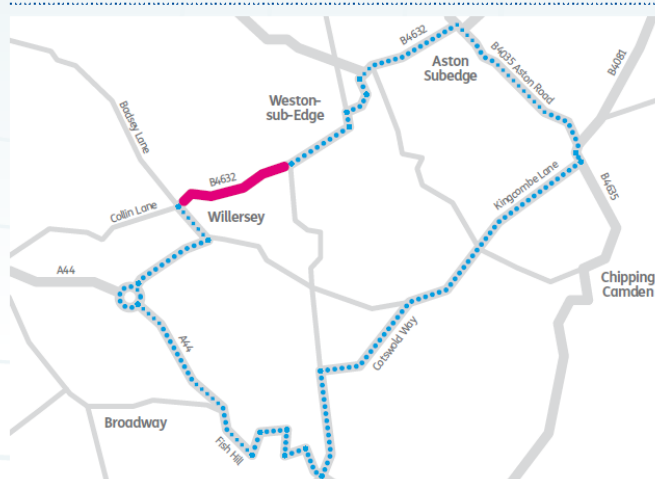


Phase 1



Start date: 17 November 2014
 Completion: 23 December 2014
 Road closures: Collin Lane, Badsey Lane
 Affected roads
 Diversion route

Phase 2



Start date: 06 January 2015
 Completion: 24 April 2015
 Road closures: B4632
 Affected roads
 Diversion route

Thank you for your patience and understanding whilst we carry out this essential work in your area



Who I can contact about this work

Our sewer contractors, NMCNomenca, will carry out the work on our behalf. NMCNomenca and the Severn Trent programme engineer can be contacted during normal office hours on the numbers shown below.

Name	Company	Role	Contact No.
Malcolm Kilbride	NMCNomenca	Site Agent	07711 040 410
Chris Overton	NMCNomenca	Project Manager	07809 309 362
Jennifer Parkinson	Severn Trent Water	Programme Engineer	07834 420 105

You can call the Customer Liaison team on **Freephone 08081 688 140**

Or e-mail us at: contactus@nmcnomenca.co.uk quoting the project title

If you have any other issues regarding your sewerage system, you can contact us direct at our 24 hour customer operations service centre on **0800 783 4444**.

Yours sincerely,

Jennifer Parkinson,
Senior Programme Engineer, Severn Trent Water

Thank you

Thank you for your understanding and patience whilst we carry out this work to improve our sewer network in Willersey